



PRIFYSGOL
BANGOR
UNIVERSITY

Bywyd Preswyl
Residential Life



Join the Residential Life Team!

2025

bangor.ac.uk/accommodation/residential-life-team

Who are we?

The Residential Life Team is responsible for fostering a close residential community and supporting the welfare of all students living in Bangor University accommodation.

The team is made up of both Campus Life Coordinators and Residential Mentors.



Background

Campus Life is a social events programme created by a team of student coordinators and is delivered for most of the year. Events are held on both Ffriddoedd and St Mary's Villages, as well as off-site at many different destinations across North Wales and northwest England. Past events have included live music nights, mocktail masterclasses, outdoor cinema night, raft building, hiking Snowdon and Escape Rooms. We also run a series of signature events including Sunday roasts, quiz nights, bingo, cookery classes and film nights.

Our Residential Mentor team focuses on pastoral care and welfare, through peer-to-peer support. The Mentor team, supported by Senior Wardens, provides out-of-hours support to residents, 365 days a year. We are there to help students with a wide variety of concerns from homesickness to noisy neighbours, and will signpost them to relevant support networks both internally and externally if necessary.

Both roles are managed and supported by full-time staff within the Residential Life Department.

What does each team do?



Campus Life Coordinators

There are 12 positions available for the Campus Life team. Accommodation is included to allow you to undertake your role, and six members will live on Ffriddoedd Village and six at St Mary's Village.

With support from the Residential Life Coordinator you will:

- ▶ Co-create the events calendar as a team.
- ▶ Deliver all aspects of events successfully.
- ▶ Distribute marketing material across campus.
- ▶ Post regularly on social media promoting the events and campaigns.
- ▶ Visit flats weekly to catch up with residents and let them know about events.
- ▶ Update relevant noticeboards across campus.
- ▶ Attend weekly team meetings to review the events calendar.
- ▶ Plan forthcoming events and campaigns.
- ▶ Attend open days and support marketing activities to promote Bangor University.

Residential Mentors

The team is made up of 30 student mentors who work together with Senior Wardens and Security.



With support from Senior Wardens you will:

- ▶ Provide front-line support to students through emergency call-out cover. This will be done on a rota basis covering evening/nights, weekends and University holidays.
- ▶ Help mediate student disputes.
- ▶ Respond to on-site emergencies alongside Senior Wardens and Security
- ▶ Provide written reports of all incidents and accidents to support the Head Warden.
- ▶ Take active roles in fire drills, crime prevention and health and safety awareness.
- ▶ Undertake weekly corridor and kitchen checks to ensure accommodation is safe and clean.
- ▶ Attend weekly team meetings to discuss issues that have occurred during the week and participate in team training.
- ▶ Attend open days and support marketing activities to promote Bangor University.

What do we expect?

Both roles require a commitment of on average **40 hours a month**, or approximately **10 hours a week**. Please note that both roles will include **weekend and evening work**, and you must be available to work on a rota to fulfill this requirement.

Campus Life Coordinators and Residential Mentors are required to **work Open Days** promoting the Residential Life programme and representing Bangor University Halls, as well as the Residential Life Department.

A select number of Residential Mentors will be required to work over University holidays.

Campus Life Coordinators will not host events during University holidays, but will be required to return before term starts for calendar distribution.

Many skills we ask for in these roles are entirely transferrable and we often see the same qualities in both sets of candidates.

Please note - we will consider your application for both roles unless you have specified a preference on your application form

A DBS check will be required for both roles.



Here are some of the benefits of joining the team...

- ▶ **Accommodation package worth over £5500!**
Inclusive of all bills, Wi-Fi, 24/7 security and gym membership
- ▶ **Free laundrette**
One wash and dry per week of contract length
- ▶ **Comprehensive training opportunities including first aid certificate**
- ▶ **Recognition of the experience on your academic transcript (HEAR)**
- ▶ **Great network opportunities across the University and community**
- ▶ **Lead amazing trips and experiences**
- ▶ **Make friends for life**
- ▶ **Great work experience for your CV**
Improve your time management, teamwork and organisational skills.
Develop confidence in dealing with high pressure situations and communicating with a variety of students and staff across the University.



Person Specification for all applicants:

Education / Training

Applicants must be undergraduate or postgraduate students in full time education and already have spent a minimum of 1 semester at Bangor University.

Experience and Skills

- ▶ The ability to communicate effectively, both orally and in writing.
- ▶ Excellent time management.
- ▶ Confident at approaching students in a variety of situations.
- ▶ Previous experience of working in a customer service sector is desirable.
- ▶ Ability to communicate in Welsh is desirable but not essential.

Personal Qualities

- ▶ Enthusiastic, sociable and outgoing individual.
- ▶ Ability to relate to students with different cultural and social backgrounds.
- ▶ Good interpersonal skills with the ability to develop effective relationships with colleagues at all levels of the University.
- ▶ Highly organised
- ▶ Professional demeanor
- ▶ Ability to work individually and as part of a team
- ▶ Ability to think on your feet and adapt to situations quickly.
- ▶ Confident making decisions – sometimes in high pressure environments
- ▶ Report accurately and liaise effectively.

Comprehensive training is provided for all successful applicants between 8th – 17th September.



Application checklist

Essential Criteria	Campus Life Coordinator	Residential Life Mentor
Be a fully registered Bangor University Student from September 2025 – June 2026.	✓	✓
Live in an allocated room in Bangor University Halls of Residence.	✓	✓
Work University open days as required by Residential Life Team.	✓	✓
Attend mandatory Residential Life team training from the 8th – 17th of September 2025.	✓	✓
Required to work during Welcome Week, from the 22nd to 28th of September 2025.	✓	✓
Knowledge of social media platforms.	✓	✗
Completion of a satisfactory Disclosure and Barring Service (DBS) check before starting work.	✓	✓

So why join our team?

Here's what previous students have said about their time on the team...



When I started at Campus Life, I knew I would gain experience through working and creating events. What I didn't know was that I'd attain invaluable skills and confidence in areas I didn't think possible. Being a member of this team has been so fun and eye-opening; I can't wait to see what comes next



Campus life really does bring out the best in you. Being part of the team proved that I could have fun whilst working hard. The Campus Life working experience has taught me so many organisational and management skills and is a great way to try new things.



The Mentor role offers a valuable set of transferable skills that future employers love to see. You will always feel support from the close-knit team who will help you reach your greatest potential



Being a Residential Mentor at Bangor University has provided me the confidence to work in groups and as an individual. I've become aware of the impact that special circumstances can have on student's academics, as well as the pastoral care available in the University and externally.



Still want to apply?

Complete our application form here!



- ▶ Applications are open from the **1st December - 31st January 2025.**
- ▶ Activity Day either – **Friday 7th or Saturday 15th February** (Sessions will last no longer than 2hours)
- ▶ Interviews will take place between **3rd - 14th March.**
- ▶ Compulsory training from **7th - 17th September.** inclusive. All successful applicants must be in Bangor to attend training and commence duties.
- ▶ Please note no holiday requests will be taken during September in line with the Residential Life department's policy and the nature of the roles.
- ▶ Please note, if you are a Peer Guide you will **NOT** be able to undertake peer guide duties between **8th - 30th September.**





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